## Introduction

Through continuous learning and practical experience, I have gained diverse skills in project management, problem-solving, communication, and teamwork.

My dedication to growth has honed my adaptability and attention to detail, allowing me to tackle challenges effectively and excel in any role.

## **THEODORE BROOKS**

TECHNICAL PROJECT MANAGER / SCRUM MASTER

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### **VALUES**

- I provide value in everything I do!
- Possess a strong work ethic and a growth mindset.
- Excel at professional communication and building connections with colleagues.
- Building strong relationships with peers is crucial for gaining their trust within the team.



### **INTERESTS**

- I enjoy cycling, playing music, and socializing.
- Practicing yoga, meditation, and breathwork to enhance well-being through physical and mental practices.
- Developing exciting health and wellness YouTube video ideas.
- I am eager to share my knowledge and make a positive impact on others.

## **THEODORE BROOKS**

### Encouraging and interacting through high energy and technology





#### 20+ YEARS OF EXPERIENCE IN IT

I am a skilled professional with expertise in managing migrations and improving business processes. I possess strong leadership and customer service skills, excel at problem-solving and coaching, and collaborate effectively with colleagues.



#### 18 WEEK TPM BOOT CAMP GRADUATE

I have gained comprehensive training and practical experience in technical project management, allowing me to effectively lead teams and deliver successful projects on time and within budget.

## Why project management?

### Encouraging and interacting through high energy and technology

### My Message

I encourage others to be their best through mentoring and caring. I share my experiences and inspiration though engaged conversations that can be insightful and even funny. I am technical and aspire to be magical in any environment that I am in.

### I add extreme value in everything I do

I consistently deliver exceptional results and add value through a strong work ethic, commitment to excellence, and thorough problem-solving skills. My attention to detail and focus on improvement help achieve optimal outcomes.

## What I'm looking for

Development and Infrastructure Technical Environments

Development and Infrastructure technical environments.

Working in an highly engaged environment full of wonderful people that want to create an incredible outcome.

Relaxed and flexible. High performance with results. I strive to Impact metrics that matter by delivering results.







# Experience, Tools and Skills







## Experience

### SDLC

Software
Development
Lifecycles in both
Resource Planning
and ABL
Environments.

### **Agile**

Various Agile frameworks including SCRUM and KANBAN.

### **Hybrid**

Scrumban, and
Hybrid techniques
that can be
adopted in any
environment.

### **Servant Leadership**

Prioritizing others' needs, creating a supportive environment, and empowering team members to reach their full potential.

### **IT Infrastructure**

With decades of practical IT experience, I possess expert judgement in decision-making and analytical techniques.

## Tools, Skills, and Competencies

### **Software Tools**

Jira, Confluence, Trello, Word, Excel, MS Project, Visio, Publisher, Planner, and ToDo

### Communication

Communicate
effectively through
both written and
verbal means and
practice active
listening.

### **Team Management**

Motivate and inspire teams, cultivate relationships within and outside the team.

### **Technical Competence**

Understand and integrate relevant project management tools and processes.

### **Execution**

Drive scope development and management and leverage strong organizational skills.



## Types of projects I've worked on







### **Impossible Pets**

Impossible Pets website development.

To provide grooming, pet-sitting and daycare services website that is functional to the business needs of the customer.

### **Pharmacy Checkout Software**

Provide a private and secure check-out system for customers to pay for medications from their smartphone.

Maintain an order history for customer reference.

Identify products that are eligible to be paid for by a health savings account.

### NewPassPro Mobile App

NewPassPro Mobile Application for Android and iOS.

NewPassPro application saves passwords easily for the beginner or the advanced user in both websites and any other application needed.

## **Agile Scrum Project Showcase**



### **DESCRIPTION**

Introduce Agile Scrum to an organization. This was a complex process requiring a well-planned approach that involved coaching and educating the team, defining roles and responsibilities, setting up the infrastructure, conducting the first sprint, reviewing, and adaptation.

### **SKILLS**

Discovery, analytics, Coaching, communication, education planning, execution and documentation.

### TOOLS/SOFTWARE

Microsoft 365 Suite and Atlassian Jira/Confluence.





### **CHALLENGE**

To introduce and adopt Agile Scrum into the organization's resource planning software.

### **APPROACH**

Careful planning and execution through understanding the company's culture and fining the best approach to execute successfully.

### **SOLUTION**

Required a gradual and incremental approach, and was important to be patient and persistent. Also, to continuously monitor the progress of the team.

### **IMPACT**

The result was a significant improvement in productivity, quality, collaboration, and satisfaction to customers and leadership.

## **Lessons Learned**



### WHAT WENT WELL

We really had excellent communication and were able to achieve the tasks on time.

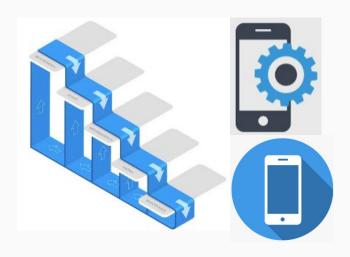
### WHAT DID NOT GO WELL

Implementing Scrum and refining the backlog presented challenges, as did promoting the framework to upper management.

### WHAT WAS IMPROVED

Was able to overcome obstacles by methodically addressing each item, discussing them thoroughly, and achieving the desired outcome.

## NewPassPro Mobile App



### **DESCRIPTION**

NewPassPro Mobile Application for Android and iOS

The NewPassPro application saves passwords easily for the beginner or the advanced user in both websites and any other application needed.

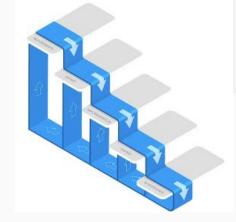
### **SKILLS**

Discovery, analytics, Waterfall PLC, SDLC, communication, education planning, execution and documentation.

### TOOLS/SOFTWARE

Microsoft 365 Suite and Atlassian Jira/Confluence.





### **CHALLENGE**

Current market need for an app that helps to save password information for websites and applications.

### **APPROACH**

This project will create the first release of NewPassPro. All ages (8+) will use NewPassPro to save password information for websites and applications.

### SOLUTION

Produce the following MVP
Features:

1. Password list

- 2. Multi Factor Authentication
- 3. Ad display

### **IMPACT**

The result was a provided a functional first release of NewPassPro within the project scope requirements and budget.



## **Lessons Learned**



### WHAT WENT WELL

We were able to complete our objectives on time, with minimum scope creep and no budget variance.

### WHAT DID NOT GO WELL

What should or should not be in the risk register causing false-positive results from stakeholders

### WHAT WAS IMPROVED

Always consider any extra percentage that the contractor is asking for and identify the regular hours vs the overtime hours.

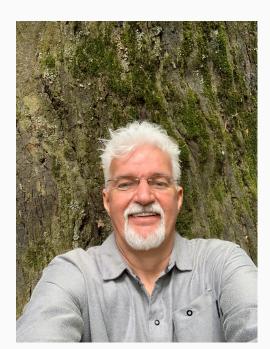
## **Contact me**





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